

NGEN Database Specification Request for Information

Overview. The State of California, 9-1-1 Emergency Communications Office (9-1-1 Office) is submitting this request for information (RFI) to gain comments from vendors interested in providing 9-1-1 database and network services in California. At this time, the 9-1-1 Office is continuing plans to move forward with the Next Generation E9-1-1 Network (NGEN) Project to meet the needs of future 9-1-1 services, but currently there is no firm date as to when an RFP will be issued.

NGEN RFI and Availability. This RFI requests responses specifically to the functional requirements of the NGEN Database Specification 10-01. The NGEN Database Specification was originally prepared by a consultant, contracted by the 9-1-1 Office, in April 2003 and has been slightly modified for this RFI. The 9-1-1 Office will provide the NGEN Database RFI individually to interested respondents during the week of January 19, 2004 by e-mail. Interested respondents shall provide contact information (name, title, company, address, e-mail, phone numbers) to Donna Pena at donna.pena@dgs.ca.gov.

NGEN RFI Responses. The 9-1-1 Office intends to review all responses to solidify the requirements in the NGEN Database Specification to obtain multiple vendor responses for the formal RFP. Respondents shall provide comments to the required elements, optional elements, and questions for clarification. If there are specific questions regarding the meaning of any item in the NGEN Database Specification, please e-mail them by February 2, 2004. If certain answers are beneficial to all respondents, questions will be consolidated and given individually to all respondents by February 23, 2004. All final responses to the NGEN Database Specification shall be in MS Word 2000 and e-mailed to the 9-1-1 Office by March 8, 2004. The responses to this RFI are not binding upon the vendor or the State and will not give any preference for the future RFP.

Confidentiality. All respondents' contact information will be held in confidentiality and controlled by the 9-1-1 Office, unless specifically given authorization to release it to others by the individual respondent. Written responses to the NGEN Database Specification must not be confidential, so additional information may be incorporated into the specification. Comments pertaining to current implementations and cost comparisons will be held in confidentiality and controlled by the 9-1-1 Office.

Timeline.

9-1-1 Office will post information on-line and start e-mailing RFI during the week of 1/19/2004.

Respondents shall e-mail any questions for clarification by 2/2/2004.

9-1-1 Office will consolidate questions and provide answers by 2/23/2004 or before.

Respondents shall e-mail final responses by 3/8/2004.

9-1-1 Office Correspondence. Contact Donna Pena, NGEN Project Manager, at (916) 657-6116 for any questions regarding the NGEN Database RFI, and please submit all formal correspondence to donna.pena@dgs.ca.gov. Additional information is located at www.td.dgs.ca.gov/Services/911.